



# CISCO FORCE SDN. BHD.

CORPORATE PROFILE

COMMAND • CONTROL • CREDIBILITY



KEMENTERIAN DALAM NEGERI



TAPA  
Transported Asset Protection Association



Customs-Trade  
Partnership Against Terrorism



MALAYSIAN ASSOCIATION OF HOTELS  
PERSATUAN HOTEL MALAYSIA



[www.ciscoforces.com](http://www.ciscoforces.com)



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# CISCO FRAMEWORK

— COMMAND • CONTROL • CREDIBILITY —



## COMMAND

Strong leadership and decisive control across all security operations.



## INTEGRITY

Upholding ethical standards, trust, and professionalism at all levels.



## SECURITY EXCELLENCE

Delivering high-quality, reliable, and consistent security services.



## CONTROL

Structured processes, disciplined execution, and operational governance.



## OPERATION RELIABILITY

Dependable performance with measurable and sustainable outcomes.



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CISCO FORCE SDN. BHD.

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CISCO FORCE SDN. BHD

# ABOUT US



Cisco Force Sdn Bhd is a new generation security solutions provider that combines industry expertise with young talent to deliver reliable, agile, and modern security services.



We are committed to safeguarding people, assets, and operations through a structured, intelligence-led, and client-centric approach.



Our leadership brings extensive experience from law enforcement and the private security sector, empowered by young professionals who drive innovation, energy, and adaptability in our operations.



We adopt a **consultative approach** to identify risks and deliver tailored, practical, and scalable security solutions that meet our clients' needs.



By integrating **advanced security technologies**, we provide real-time monitoring and 24/7 visibility to ensure consistent, high-quality services that deliver measurable results.



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CISCO FORCE SDN. BHD

# COMPANY OVERVIEW



## COMPANY INFORMATION



**Company Name:**  
Cisco Force Sdn Bhd



**Registration No.:**  
202301001812 (1495731-P)



**Date of Incorporation:**  
16 January 2023



**Nature of Business:**

- Security Services
- Private Investigation
- Security Consultancy



## HEAD OFFICE

B2-21, 2nd Floor, Block B,  
Pusat Perniagaan Seksyen 8  
Jalan Sungai Jernih 8/1  
46050 Petaling Jaya  
Selangor, Malaysia



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CISCO FORCE SDN. BHD

# MISSION, VISION & CORE VALUES



## MISSION

To deliver integrated, intelligence-led security solutions that protect people, assets, and operations while creating measurable value for our clients.



## VISION

To be a trusted regional leader in security services, recognised for operational excellence, innovation, and a workforce that blends experience with next-generation capabilities.

## CORE VALUES



### INTEGRITY

We act ethically, transparently, and responsibly.



### EXCELLENCE

We pursue the highest standards in every operation.



### ACCOUNTABILITY

We own our responsibilities and results.



### INNOVATION

We continuously improve through technology and new ideas.



### COLLABORATION

We work closely with clients and stakeholders.



### RELIABILITY

We deliver consistent and dependable service.



# CISCO FORCE SDN BHD BOARD OF DIRECTORS

Leadership. Integrity. Vision.



**DATO' JAMALUDDIN BIN SAAD**  
CHAIRMAN

Our people are our greatest asset. We foster continuous training and engagement to build a motivated, skilled workforce that upholds the highest standard of professionalism and integrity.



**SHARAVANAH SENIVASAGAM**  
CHIEF EXECUTIVE OFFICER

Our focus is on strategic planning and forming strong client & stakeholder relationships to drive sustainable growth. We strive to position ourselves as a trusted security solutions provider.



**RAJENDRAN**  
EXECUTIVE DIRECTOR

At Cisco Force Sdn Bhd our vision is to establish a trusted and progressive security solutions company that naturally delivers value to our clients.



**JAYASEELAN**  
OPERATION DIRECTOR

We maintain efficient and responsive operations by integrating structured processes, technology, and a committed team to deliver excellence across all assignments.



**MUHAMMAD UZAIR BIN JOHARE**  
MANAGING DIRECTOR

Ensuring operational excellence is our top priority. We maintain dependable and responsive security services while upholding industry standards – across all operations.



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**CISCO FORCE SDN. BHD**

# ORGANIZATION CHART

**DATO' JAMALUDDIN BIN SAAD**  
CHAIRMAN

**SHARAVANAH SENIVASAGAM**  
CHIEF EXECUTIVE OFFICER (CEO)

**RAJENDRAN**  
EXECUTIVE DIRECTOR

**MUHAMMAD UZAIR  
BIN JOHARE**  
MANAGING DIRECTOR

**JAYASEELAN**  
OPERATION DIRECTOR

**GENERAL MANAGER**

OPERATION  
DEPARTMENT

TRAINING  
DEPARTMENT

FINANCE  
DEPARTMENT

QUALITY  
ASSURANCE &  
COMPLIANCE  
DEPARTMENT

HR & ADMIN  
DEPARTMENT

IT  
DEPARTMENT

SALES &  
MARKETING  
DEPARTMENT










RECRUITMENT  
DEPARTMENT





CISCO FORCE SDN. BHD.

# CERTIFICATIONS & COMPLIANCE STANDARDS

<p>1. CIDB GRADE</p>  <p><b>CIDB</b></p> <p>Grade G7</p> <ul style="list-style-type: none"> <li>Construction Industry Development Board Malaysia</li> </ul>	<p>2. MDEC STATUS</p>  <p><b>MDEC</b></p> <p>Registered Company</p> <ul style="list-style-type: none"> <li>Malaysia Digital Economy Corporation</li> </ul>	<p>3. MAHB STATUS</p>  <p><b>MAHB</b></p> <p>Registered Company</p> <ul style="list-style-type: none"> <li>Malaysia Airport Holding Berhad</li> </ul>	<p>4. SME STATUS</p>  <p><b>SME CORP</b></p> <p>SME Corp Certified</p> <ul style="list-style-type: none"> <li>Small and Medium Enterprises Corporation Malaysia</li> </ul>		
<p>5. QUALITY MANAGEMENT</p>  <p><b>ISO 9001</b></p> <ul style="list-style-type: none"> <li>Quality Management System</li> </ul>	<p>6. OCCUPATIONAL HEALTH &amp; SAFETY</p>  <p><b>ISO 45001</b></p> <ul style="list-style-type: none"> <li>Occupational Health &amp; Safety Management System</li> </ul>	<p>7. RESPONSIBLE BUSINESS ALLIANCE</p>  <p><b>RBA</b></p> <ul style="list-style-type: none"> <li>Responsible Business Alliance</li> </ul>	<p>8. SMETA</p>  <p><b>SMETA</b></p> <ul style="list-style-type: none"> <li>Sedex Members Ethical Trade Audit</li> </ul>	<p>9. SEDEX</p>  <p><b>SEDEX</b></p> <ul style="list-style-type: none"> <li>Supplier Ethical Data Exchange</li> </ul>	
<p>11. ESG</p>  <p><b>ESG</b></p> <ul style="list-style-type: none"> <li>Environmental, Social and Governance</li> </ul>	<p>13. ILO</p>  <p><b>ILO</b></p> <ul style="list-style-type: none"> <li>International Labour Organization Standards</li> </ul>	<p>13. KDN</p>  <p><b>KDN</b></p> <ul style="list-style-type: none"> <li>Kementerian Dalam Negeri Malaysia</li> </ul>	<p>14. MOF</p>  <p><b>MOF</b></p> <ul style="list-style-type: none"> <li>Kementerian Kewangan Malaysia</li> </ul>	<p>15. PIKM LICENSING</p>  <p><b>PIKM</b></p> <ul style="list-style-type: none"> <li>Program Integriti Keselamatan Malaysia</li> </ul>	<p>16. TAPA</p>  <p><b>TAPA</b></p> <ul style="list-style-type: none"> <li>Transported Asset Protection Association</li> </ul>

## THE CISCO EDGE

Cisco Force Sdn. Bhd. integrates internationally recognised certifications and compliance frameworks to ensure the highest standards of quality, safety, security, and ethical business practices.

Our structured approach strengthens operational reliability, enhances risk management, and delivers trusted, compliant, and future-ready security solutions to our clients.

 CIDB GRADE G7	 MDEC REGISTERED	 MALAYSIA AIRPORTS REGISTERED	 SME CORP CERTIFIED	 9001 QUALITY MANAGEMENT	 45001 OCCUPATIONAL HEALTH & SAFETY	 RESPONSIBLE BUSINESS ALLIANCE	 SMETA AUDITED	 SUPPLIER ETHICAL DATA EXCHANGE
 ENVIRONMENTAL, SOCIAL & GOVERNANCE	 INTERNATIONAL LABOUR ORGANIZATION	 KEMENTERIAN DALAM NEGERI MALAYSIA	 KEMENTERIAN KEWANGAN MALAYSIA	 PROGRAM INTEGRITI KESELAMATAN MALAYSIA	 TRANSPORTED ASSET PROTECTION ASSOCIATION			



# INSURANCE COVERAGE



Public Liability



Professional Indemnity



Group Personnel Accident



Fidelity Guarantee

## PAID UP CAPITAL



RM

**RM 1,000,000.0000**



# CISCO FORCE SDN BHD

## OUR CORE SERVICES



STATIC GUARD SERVICES



CORPORATE INVESTIGATION



SECURITY ASSESSMENTS & CONSULTANCY



PERSONAL BODYGUARD



EMERGENCY RESPONSE TEAM



FIRE FIGHTING & SAFE EQUIPMENT



SECURITY TECHNOLOGY & SYSTEMS



HIGH VALUE ESCORTS



TIME RECORDING SYSTEM



VISITOR MANAGEMENT SYSTEM



FIRE DETECTION & ALARM SYSTEM



TRUSTED PROFESSIONALS

Experienced and well-trained personnel



INNOVATIVE SOLUTIONS

Advanced technology and proven methodologies



RELIABLE SERVICE

Committed to quality, consistency and client satisfaction



CLIENT FOCUSED

Tailored solutions that meet your unique needs



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# SECTORS WE SERVE



Tailored security solutions for every industry



**COMMERCIAL**  
Corporate Offices  
& Business Parks



**INDUSTRIAL**  
Manufacturing &  
Warehousing



**RESIDENTIAL**  
Apartments &  
Gated Communities



**RETAIL**  
Shopping Malls  
& Outlets



**CONSTRUCTION**  
Construction Sites  
& Projects



**HOSPITALITY**  
Hotels &  
Entertainment  
Venues



**OIL & GAS**  
Plants & High-  
Risk Facilities




**GOVERNMENT**  
Government &  
Institutional



**SUPPLY CHAIN  
& LOGISTICS**  
Warehousing,  
Distribution & Freight



**TELECOMMUNICATIONS  
(TELCO)**  
Towers, Data &  
Network Infrastructure



**EDUCATION (EDU)**  
Schools, Colleges &  
Universities



**HEALTHCARE**  
Hospitals, Clinics &  
Medical Facilities



**EVENTS**  
Exhibitions &  
Special Projects



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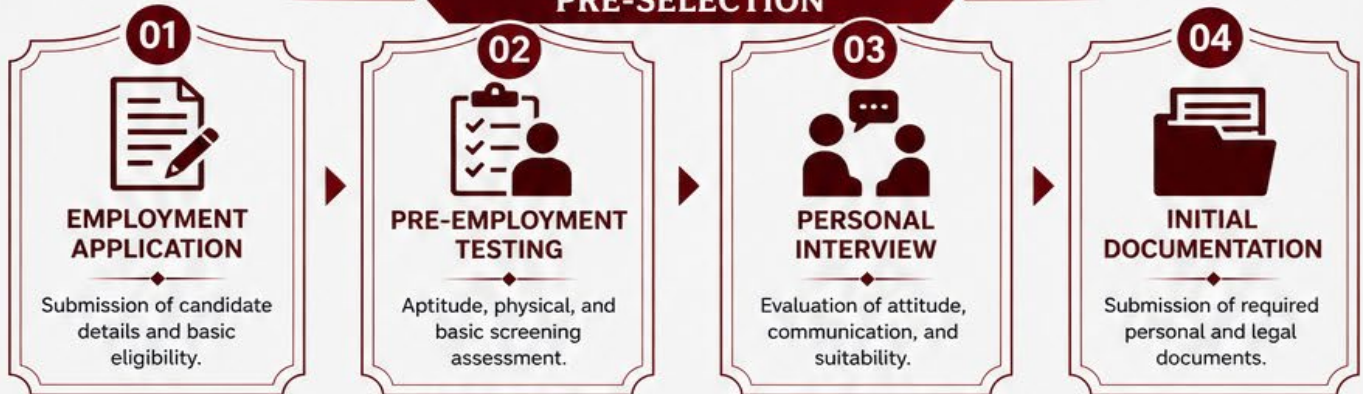


## CISCO FORCE SDN BHD

# RECRUITMENT PROCESS

Building a trusted and professional security workforce

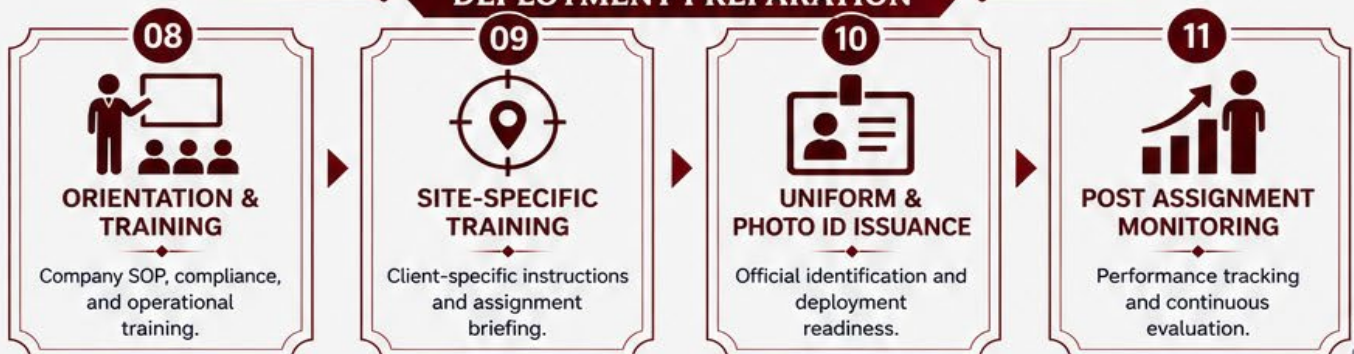
### PRE-SELECTION



### VERIFICATION & APPROVAL



### DEPLOYMENT PREPARATION



### OUR RECRUITMENT APPROACH



**STRICT SCREENING**  
Multi-layer verification and thorough background checks.



**COMPLIANCE DRIVEN**  
Fully aligned with KDN regulations and industry standards.



**TRAINING FOCUSED**  
Structured onboarding and continuous skill development.



**QUALITY WORKFORCE**  
Skilled, disciplined, and reliable personnel.



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**CISCO FORCE SDN. BHD**

# TRAINING & DEVELOPMENT

EMPOWERING PEOPLE. ENHANCING PERFORMANCE.

## OUR TRAINING PROGRAMS



### SECURITY OPERATIONS

Core security skills, duties & responsibilities, patrolling techniques, and incident handling.



### SURVEILLANCE & MONITORING

CCTV operation, control room procedures, reporting, and situational awareness.



### FIRST AID & CPR

Emergency response techniques and life-saving skills for critical situations.



### FIRE SAFETY TRAINING

Fire prevention, use of fire fighting equipment and evacuation procedures.



### CUSTOMER SERVICE EXCELLENCE

Communication skills, professionalism and handling customer interactions.



### RISK MANAGEMENT & AWARENESS

Risk identification, threat assessment and preventive security measures.



### LEADERSHIP DEVELOPMENT

Building leadership capabilities, team management & decision making.



### COMPLIANCE & REGULATIONS

Legal awareness, SOP compliance and industry standards & best practices.

## OUR TRAINING APPROACH



### EXPERIENCED TRAINERS

Industry experts with hands-on experience



### PRACTICAL & INTERACTIVE

Real-life scenarios and hands-on training



### CERTIFICATION PROVIDED

Recognized in-house certification



### CONTINUOUS IMPROVEMENT

Regular training updates to meet industry needs



### QUALITY ASSURANCE

Ensuring high standards in training delivery

At Cisco Force Sdn. Bhd., we believe in continuous learning and skill development to build a competent, confident and professional workforce committed to delivering excellence in every mission.



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CISCO FORCE SDN. BHD.

# OUR VEHICLE

## 1. MOTORCYCLE FLEET



Agile, responsive, and always ready to move — our motorcycles ensure rapid deployment and top-level security on the ground.

## 2. SEDAN FLEET



Reliable, professional, and efficient — our sedans provide seamless support for daily operations and client engagements.

## 3. VAN FLEET



Spacious, secure, and versatile — our vans are built for personnel transport, equipment logistics, and operational support.

## 4. SUV FLEET



Powerful, adaptable, and commanding — our SUVs are designed for supervisory mobility and all-terrain readiness.

◆ MOVING WITH PURPOSE. PROTECTING WITH PRIDE. ◆



PROTECTION



INTEGRITY



EXCELLENCE



FAST RESPONSE



TEAMWORK



CISCO FORCE SDN. BHD.

# AI SMARTER SAFER STRONGER

## AI-POWERED SECURITY FOR A SAFER TOMORROW

At Cisco Force, we leverage Artificial Intelligence to deliver smarter security solutions, real-time insights and proactive protection for people, property and communities.



### OUR AI ADVANTAGE



#### INTELLIGENT DETECTION

AI-powered video analytics detect unusual activities, threats and safety risks in real time.



#### REAL-TIME ALERTS

Instant notifications enable faster response and effective incident management.



#### PREDICT & PREVENT

AI algorithms analyze patterns and trends to predict potential risks before they happen.



#### SMART OPERATIONS

Automated monitoring, reporting and analytics improve efficiency and reduce human error.



#### DATA-DRIVEN INSIGHTS

AI turns data into actionable insights for better decision-making and strategic planning.



#### CONTINUOUS LEARNING

Our AI systems continuously learn and adapt to evolving threats and environments.

### AI IN ACTION



AI VIDEO ANALYTICS



SMART ACCESS CONTROL



AI PERIMETER PROTECTION



AI COMMAND CENTER



PREDICTIVE ANALYTICS



REAL-TIME ALERTS

### OUR AI SOLUTIONS



#### AI VIDEO ANALYTICS

Advanced object detection, behaviour analysis, and facial recognition.



#### SMART ACCESS CONTROL

AI-enabled access management for enhanced security and convenience.



#### AI PERIMETER PROTECTION

Intelligent intrusion detection and perimeter monitoring.



#### AI COMMAND CENTER

Unified dashboard with real-time data, alerts, and reporting.



#### PREDICTIVE ANALYTICS

AI-driven risk prediction and trend analysis for proactive action.



#### SMART PATROL MANAGEMENT

AI-assisted patrol planning, tracking and performance optimization.

### INDUSTRIES WE SERVE



COMMERCIAL BUILDINGS



INDUSTRIAL PLANTS



RESIDENTIAL COMMUNITIES



RETAIL & SHOPPING MALLS



EDUCATIONAL INSTITUTIONS



GOVERNMENT & PUBLIC SECTORS



“Combining Human Expertise with Artificial Intelligence to Deliver Next-Gen Security Solutions.”

### OUR IMPACT



FASTER THREAT DETECTION



QUICKER RESPONSE TIME



STRONGER SECURITY OUTCOMES



REDUCED OPERATIONAL RISKS & COSTS



IMPROVED EFFICIENCY & PRODUCTIVITY



ENHANCED SAFETY FOR ALL

### OUR CORE VALUES



PROFESSIONALISM IN OUR SERVICE



INTEGRITY IN OUR ACTIONS



RESPONSIBILITY TO OUR COMMUNITY



COMPASSION IN OUR HEARTS





# CISCO FORCE SDN. BHD.



## OUR CSR COMMITMENT PROTECTING COMMUNITIES, BUILDING A BETTER FUTURE

At Cisco Force Sdn. Bhd., we believe security goes beyond protecting properties. It is about protecting people, supporting communities, and creating a safer and better future for everyone.



### OUR CSR FOCUS AREAS



#### COMMUNITY SAFETY

We promote awareness and education to build safer communities and empower individuals with safety knowledge.



#### SUPPORTING OUR PEOPLE

We value our security professionals and are committed to their well-being, recognition, and development.



#### COMMUNITY ASSISTANCE

We extend support to those in need and work hand-in-hand with communities to make a positive difference.



#### ENVIRONMENTAL SUSTAINABILITY

We care for our environment and promote sustainable practices for a cleaner, greener tomorrow.



#### YOUTH & EDUCATION DEVELOPMENT

We invest in the future by supporting education, youth development and creating opportunities and creating opportunities for growth.



#### HEALTH & SAFETY AWARENESS

We conduct training and programs to enhance emergency preparedness and promote a culture of safety.



#### HEALTH & WELL-BEING SUPPORT

We promote healthy living and support the health initiatives for our employees and the community.



#### DISASTER RELIEF & EMERGENCY SUPPORT

We respond and assist communities during disasters and emergencies to help rebuild hope and stability.



#### CHARITY & HUMANITARIAN AID

We reach out to the underprivileged through charity programs and humanitarian initiatives.

### OUR CSR IN ACTION



### OUR KEY CSR INITIATIVES



#### Safety Awareness Programs

Workshops, talks and campaigns for schools, communities and the public.



#### Guard Welfare & Recognition

Health screening, appreciation programs, welfare support and professional development.



#### Community Outreach

Food donation, festive contributions and assistance to families and those in need.



#### Environmental Initiatives

Tree planting, recycling drives and promoting eco-friendly practices in our operations.



#### Youth Development

Internships, training, mentorship and educational support for the younger generation.



#### Health & Emergency Programs

First aid training, fire safety, blood donation drives and disaster response support.



#### Partnership & Collaboration

Working closely with NGOs, government bodies and community partners for greater impact.



#### Ethical & Responsible Operations

Upholding integrity, human rights and fair practices across our operations.

### OUR COMMITMENT



“ At Cisco Force Sdn. Bhd., we are committed to making a meaningful and lasting impact through responsible actions, strong partnerships, and genuine care for the communities we serve. ”

### OUR IMPACT



Stronger Community Relationships



Improved Employee Morale



Enhanced Corporate Reputation



Greater Client Confidence



Positive Social Impact

### OUR CORE VALUES



PROFESSIONALISM IN OUR SERVICE



INTEGRITY IN OUR ACTIONS



RESPONSIBILITY TO OUR COMMUNITY



COMPASSION IN OUR HEARTS





**CISCO FORCE SDN. BHD**

# CONTACT US



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